

Evaluation of Regulation (EU) 913/2010 of the European Parliament and the Council of 22 September 2010 concerning a European rail network for competitive freight

Targeted survey questionnaire

Regulation (EU) No 913/2010 on the European rail network for competitive freight established rules for the selection, organisation, management and indicative planning of investments, concerning eleven Rail Freight Corridors (RFCs). The objective was to improve: the coordination between different stakeholders on the management of the railways; access to infrastructure and investment in rail infrastructure; and the continuity of traffic in all countries. Among others, the Regulation (EU) No 913/2010 introduced the concept of international Pre-arranged Train Paths (PaPs) to offer capacity on the RFCs and the setting up of the Corridor One-stop shop (C-OSS) to facilitate train path management for international rail freight.

The European Commission has asked TRT, supported by M-Five, MC-Vienna and TEPR, to undertake an evaluation study of the Regulation (EU) No 913/2010 (the RFC Regulation). This aims at identifying its impacts by comparing the actual development in the rail freight sector, i.e. with the Regulation in place, to a baseline scenario describing the likely development that would have occurred without this intervention. This will feed into quantitative and qualitative analyses on the implementation of the legal framework for rail freight and the functioning of the RFCs.

Your responses to the interview questions will be used to help us assess the various aspects of the Regulation. If you have any queries, please contact at TRT Trasporti e Territorio Enrico Pastori (pastori@trt.it) or Marco Brambilla (brambilla@trt.it).

GDPR¹, anonymity and use of your input

The study team will make use of your contribution (information/data provided) only for the needs of this evaluation support study. Please indicate how you would like us to present the information provided:

Publication of your contribution with reference to the organisation represented	
Any information that you provide will be used for the purpose of the evaluation study, without reference to your name or organisation, but only with reference to the industry sector/type of the organisation	
Anonymised publication of statements made without the name of the organisation and without affiliation to industry sector	

European Commission (2016). Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC (General Data Protection Regulation).



1 Information on your organisation

1.1 Please provide the following information concerning the organisation you represent

Name of the organisation	NL Ministry of Infrastructure and Water management
Country	NL
Position in the organisation	Coordinator international rail affairs
Contact person name(s)	[name]
Email address(es)	[name]@minienw.nl
Telephone number(s)	+31650662760



2 General

2.1 In your opinion, are the following objectives of the Regulation still relevant to the needs of the market?

General objective	To a large extent	To a moderate extent	To a small extent	Not any more	Do not know	Please explain, if necessary
Improving coordination between infrastructure managers, Member States, railway undertakings and terminal owners/operators, both between these different groups of actors and – within the groups – across borders						
Coordinating and planning investments to ensure that infrastructure capacities and capabilities available along the corridor meet the needs of international rail freight traffic, including as regards interoperability						
Improving operational conditions for international rail freight services, in particular by coordinating traffic management along the corridors, including in the event of disturbance and monitor the performance of rail freight services on the corridors						
Guaranteeing international freight trains access to adequate infrastructure capacity, recognizing the needs of other types of transport, including passenger transport						
Facilitating the use of rail infrastructure for international rail freight services and support fair competition between rail freight service providers						
Improving intermodality along the corridors						



2.2 In your opinion, how effective has the Regulation been in meeting the following specific objectives?

Specific objective	Very effective	Moderately effective	Slightly effective	Not effective	Do not know	Please explain, if necessary
Improving coordination between infrastructure managers, Member States, railway undertakings and terminal owners/operators, both between these different groups of actors and – within the groups – across borders						
Coordinating and planning investments to ensure that infrastructure capacities and capabilities available along the corridor meet the needs of international rail freight traffic, including as regards interoperability						Depends on MS willingness to decide on infrastructure
Improving operational conditions for international rail freight services, in particular by coordinating traffic management along the corridors, including in the event of disturbance and monitor the performance of rail freight services on the corridors						
Guaranteeing international freight trains access to adequate infrastructure capacity, recognizing the needs of other types of transport, including passenger transport						
Facilitating the use of rail infrastructure for international rail freight services and support fair competition between rail freight service providers						
Improving intermodality along the corridors						



2.4 Which are the key barriers to increasing the competitiveness and the market share of rail freight? (OPC)²

Key barrier	1 Highest importance	2 High importance	3 Moderate importance	4 Small importance	5 Not important at all	Do not know	Please explain, if necessary
Lack of price competitiveness of rail freight transport services compared to other transport modes (e.g., road)							
Lack of quality of rail freight transport services, in particular lack of punctuality, predictability and flexibility caused e.g. by sub-optimum operational practices and/or business models of rail service providers							
Lack of capacity to serve the actual or potential transport demand							Depending on corridor. E.g. RALP very capacity is very important
Lack of flexibility to meet shippers' needs							
Lack of customer orientation of infrastructure managers							
Interoperability barriers for rail (e.g. different track gauges, electrification standards, safety and signalling systems and operational rules)							
Lack of level playing field between different transport modes (e.g. lack of consistent application of 'polluter pays' and 'user pays' principles)							
Structural economic changes that put rail at disadvantage, in particular the decline in commodities for which rail transport is particularly suitable (e.g., bulk cargo such as coal)							
For other key barriers, please specify:	Lack of flexib	ility to offer n	ew / adapted s	services due to	capacity allo	cation restricti	ons

² Question already included in the open public consultation; please skip if already answered.



2.5 Is the level of detail of the provisions of the Regulation appropriate? Are some of the provisions too detailed, implying a risk of over-regulation, or not detailed enough, comprising the effectiveness of the Regulation?

Provisions	Appropriate	Too detailed	Not detailed enough	Do not know	Please explain, if necessary
Definition of the rail freight corridor (Article 2)					Disproportiante
Selection and modification of Rail freight corridors (Articles 3 to 7)					Too complicated to add extensions to the RFC, long period for EC to react (9 months)
Governance of freight corridors (Articles 8 to 10)					Competences executive board. Advisory groups rights and obligations.
Implementing freight corridors (Article 9)					
Investment planning (Article 11)					Insufficient effects
Coordination of works (Article 12)					Annex VII 2012/34. Support implementation.
Corridor one-stop shop and capacity allocation (Articles 13, 14 and 15)					Legal basis FCA missing. European OSS (procedures / ICT) needed.
Traffic management, including in the event of disturbance (Articles 16 and 17)					Cross border rules
Information on the conditions of use (Article 18)					
Quality of service on the freight corridor (Article 19)					
Regulatory bodies (Article 20)					Decision making in appeals
Monitoring implementation and application of the Regulation (Articles 22 and 23)					



2.6 To what extent do the requirements to provide information in the Regulation (i.e., the implementation plan, the investment plan, the corridor information document, performance monitoring and user satisfaction survey) relate to the following other reporting obligations at EU level?

Is		Is there a relation in principle (i.e. is there an overlap with information to be provided by the RFCs)? In practice, was there coordinates actually preparing the information.								>
Reporting requirements	Strong	Moderate	Weak	No relation at all	Do not know	The work has been complementary	The work has been duplicated	The work is not related	Do not know	Please explain, if necessary
Indicative rail infrastructure development strategy (Art. 8(1) of Directive 2012/34/EU)										Art 8.1 network wide
RINF Implementing Regulation										
The TENtec system										
The work plans of the CNC coordinators										
Rail Market Monitoring by the Commission										
Implementing Regulation on access to service facilities and rail-related services										Rfc's use the access to services info
Infrastructure managers' network statements										
Performance monitoring carried out in the context of PRIME										
Report on Railway Safety and Interoperability in the EU by European Union Agency for Railways										
For other comments, please specify: @hinne, hier kunnen we volgens mij prima een tekst kwijt over oa: - Pleiten voor meer samenhang		Ontology development should be key to create data once and use for different functionalities. For rail onto approach should cover both technical and economic / market part of regulation. In this way cooperation ca enhanced, eg. Between RFC's and CNC's.								

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-	Pleiten voor meer samenwerking	



2.7 To what extent did the rail freight corridors support the development of international rail freight transport in the following areas for which the Regulation does not specify explicit requirements?

Options	To a large extent	To a moderate extent	To a small extent	Not at all	Do not know	Please explain, if necessary
Improve interoperability of railway operations and other barriers at border crossings (e.g. on issues such as technical checks of trains at border crossings, simplification of train braking requirements, language requirements, customers and border control procedures, etc.)						There is room to improve this. Depends largely on motivation specific executive board / management board.
Identifying and realising additional demand for rail freight services (e.g., by directly involving customers of rail freight services)		•				Customers are intermodal operators, not directly involved
Involvement in capacity management after the allocation decision (e.g. quality management in the event of train path modifications)		•				C-OSS supports after sales functions and coordination between IM's
Cross-corridor harmonisation beyond the requirements set out in the Regulation (coordination of capacity offer and traffic management, incl. in the event of disturbance)	•					RNE developments with RFC largely positive
Implementation of pilot projects for the 'timetable redesign' (TTR) programme						RFC support the pilots
For other areas, please specify:						

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ht			TRT

Only limited impact of executive board on capacity offer by RFC's.	



3 Designation of the RFCs – Definition, creation and modification (Articles 2, 3, 4, 5, 6 and 7)

de samenhang van de goederencorridor met de TEN-V-, de ERTMS-corridors en/of de corridors die zijn vastgesteld door RNE;

Hinne, onderstaande twee willen ik even bespeken met je (komen uit artikel 4)

c) de integratie van de prioritaire TEN-V-projecten (1) in de goederencorridor;

	ia defined in Article 4 crent selection?	on the selection of fur	ther corridors and mo	odifications of corrid	ors sufficient to allov
Yes, to a large extent	Yes, to a moderate extent	Yes, to some extent	No, not at all	Do not know	Please explain, if necessary
3.3 Does the pos Regulation?	sibility to establish 'fu	rther' rail freight cor	ridors (Article 5) con	tribute to achieving	the objectives of the
Yes, to a large extent	Yes, to a moderate extent	Yes, to some extent	No, not at all	Do not know	Please explain, if necessary



4 Governance structure of the RFCs (Article 8)

4.1 Are the role, competences and responsibilities of the Executive Board clearly enough defined to perform its functions?

Yes, to a large extent	Yes, to a moderate extent	Yes, to some extent	No, not at all	Do not know	Please explain, if necessary
					Executive board formally has limited decision powers (IP, FCA). Important is the coordination role of Executive board

4.2 In which of the following areas can the Executive Board of a rail freight corridor contribute to achieving the objectives of the Regulation?

		Executive	Board can	contribute		Exe	cutive Board	l did contr	bute in prac	tice	
Area	To a large extent	To a moderat e extent	To a small extent	Not at all	Do not know	To a large extent	To a moderat e extent	To a small extent	Not at all	Do not know	Please explain, if necessary
Improving coordination of freight transport policy between different Member States											Yes, potentially regarding infrastructure.
Improving coordination between Member States and rail freight stakeholders, in particular infrastructure managers	•										Yes there is structured dialogue. However executive board lacks powers to steer management board
Supervising and providing strategic guidance for corridor development											Depending per RFC and ambitions Member States



						IM tend to act on their own? (even anders formuleren)
Improving coordination of investments in rail infrastructure						Even goed over nadenken wat we kiezen hier
Providing a harmonised framework for the allocation of capacity	•					FCA is harmonised. Howver share of capacity allocated by C-OSS too limited
Addressing legal barriers hampering international rail freight						Yes, e.g. in the corridor action plans
For other area, please specify:						



4.3 Are the role, competences and responsibilities of the Management Board clearly enough defined to perform its functions?

Yes, to a large extent	Yes, to a moderate extent	Yes, to some extent	No, not at all	Do not know	Please explain, if necessary
					Management board decisions depend also on consensus. For performance / quality management MB lacks competences.

4.4 To what extent does the Management Board have the appropriate instruments to perform its functions in light of its competences?

Instrument	To a large extent	To a moderate extent	To a small extent	Not at all	Do not know	Please explain, if necessary
Coordinating the use of interoperable IT applications to handle requests for international train paths and the operation of international rail freight traffic						Experiences TIS and ETA show large bottlenecks (e.g. data protection)
Cooperating with regional and/or local administrations						E.g. EGTC Rhine Alpine positive example
Removing bottlenecks identified in the implementation plan						Identifying bottlenecks yes, decision making national level
Coordinating investments on the corridor lines, including the deployment of interoperable systems						Common analysis is helping
Coordinating works						Dep on IM's and financial frameworks behind.



Evaluating the need for capacity to be allocated to freight trains running on the freight corridor			
Coordinating priority rules relating to capacity allocation on the freight corridor			80% of capacity allocation depend still on wide variety of national rules
Putting in place procedures to coordinate traffic management along the corridor and ensure their application			Essential task of MB, but progress moderate
Adopting common targets for punctuality and/or guidelines for traffic management in the event of disturbance and ensure their application	•		ICM part is positive. Need to enforce ICM rules and extend it to smaller disturbances
Coordinating rail capacity with access to terminals	•		Terminals are acting independent from IM. First transparency can help
Promoting compatibility between the performance schemes along the freight corridor			Example proposed harmonisation cancallation fees show the difficulties
Monitoring the performance of rail freight services on the freight corridor, i.e. the transport services offered to customers of railway undertakings (shippers, freight forwarders and combined transport operators)			Yes, harmonised KPI's on traffic, not so much on
	I	 	



4.5	Did the Management Board(s)	appropriately take into	account any issues i	raised by the Executive Board?

Yes, in all/most cases	Not in all cases	Not at all	Do not know	Please explain, if necessary
				IM's tend to see the ExBo not as their supervisory board. Cooperation depends on motivation and corridor political guidance.

4.7 What was the effect of the unanimity rule for decision-making in the Executive Board and in the Management Board?

Positive, as it ensured that the positions of all parties were taken into account, supporting ownership and implementation of the decisions	
Negative, as it comprised the ability of the board to take decisions	
Do not know	
For other comments, please explain: Unanimity makes progress slower but more shared. Difficult however to see which issues could be decided without consensus. A European body for allocation for rail freight should have sufficient powers in individual cases.	framework and

4.10 To what extent is the role of the railway undertakings' advisory group in the decision-making process adequate to ensure that the opinions of railway undertakings are duly taken into account?

To a large extent	To a moderate extent	To some extent	Not at all	Do not know	Please explain, if necessary
					Participation from different RU's and Terminals is not enough. IM's act very slow.
					Participation of RAG's in executive board can help responsible actions.

4.11 To what extent is the role of the terminals' advisory group in the decision-making process adequate to ensure that the opinions of terminals are duly taken into account?



To a large extent	To a moderate extent	To some extent	Not at all	Do not know	Please explain, if necessary
					Participation from different RU's and Terminals is not enough. IM's act very slow



the Regulation train paths, o	nt have the working graph, in particular as far a coordination of work and competent services	s regards tasks assigns, train performance	ned to infrastructure management) and	managers (e.g., defin	nition of pre-arranged
To a large extent	To a moderate extent	To some extent	Not at all	Do not know	Please explain, if necessary
	nt does the lack of a fing their accountability				n their effectiveness
To a large extent	To a moderate extent	To some extent	Not at all	Do not know	Please explain, if necessary
					WG can push innovation but depend on national support in implementation
4.16 Does the gove	rnance structure invo	lve all relevant stakel	holder groups?		
Yes, all relevant groups already	participate				
No, the following stakeholders	groups are missing:				
- Customers of rail freig	ght services (e.g. shipper, forwarde	ers, and combined transport opera	ators)		
- Authorities in charge	of railway safety (e.g. national safe	ety authorities and the European (Union Agency for Railways)		
- Entities in charge of r	ail research and innovation (e.g. Sł	nift2Rail, national railway research	n bodies, railway supply industry)		
NSA's: depending on situation Others more on ad hoc basis: e					



1		t does the Regulation ve action based on t									
To	To a large extent To a moderate extent To some extent Not at all Do not know Please explain, if										
						Transparency helps coordination of efforts					
	RFCs. In praction	n does not impose a foce, the stakeholders i C) coordination on a	nvolved in the differen								
		, do you think that the rk level or at corridor									
No , volun	ntary cross-RFC coordin	nation has been effective and more	e flexible than coordination based	d on legal requirements							
Yes, volui	ntary coordination has	been insufficient to ensure adequ	uate cooperation and harmonisati	ion at network level							
Yes, for o	ther reasons (please sp	pecify)									
Do not kr	now										
	1.19 To what extent does the Regulation give regulatory bodies the necessary tools to fulfil their function of monitorin competition and ensuring non-discriminatory access to the corridor? Are the competences of regulatory bodies clear enough defined?										
To	a large extent	To a moderate extent	To some extent	Not at all	Do not know	Please explain, if necessary					
						Only one RB is competent for MS where C-OSS is located					

³ Question already included in the open public consultation; please skip if already answered.



4.20 To what extent did the cooperation between the regulatory bodies of the Member States on the rail freight corridors contribute to achieving the objectives of the Regulation?

To a large extent	To a moderate extent	To some extent	Not at all	Do not know	Please explain, if necessary
					RB's cooperation can help transparency. More active assesments and recommendations are needed.

4.24 To what extent do the formal competences and the practical work of RFCs and Core Network Corridors (CNC) overlap in terms of the following activities?

Intervention area	To a large extent	To a moderate extent	To a small extent	Not at all	Do not know	Please explain, if necessary
Overall						
Investment planning						RFC has expertise. CNC closer to financing. CNC hardly coordinates
Deployment of new technologies and telematic applications, incl. ERTMS						
Examining the demand for transport services (e.g., Transport Market Study)						CNC takes no rol in demand studies
Improving infrastructure use						
Improving intermodal/multimodal transport						
For other intervention areas, please explain:						



4.25	For those areas for which you think there is an overlap in competences and activities, how do you assess the cooperation
	in practice between the governance structure of the rail freight corridors, on the one hand, and the EU coordinators and
	their secretariat, on the other?

Intervention area	To a large extent	To a moderate extent	To a small extent	Not at all	Do not know	Please explain, if necessary
Overall						
Investment planning						
Deployment of new technologies and telematics applications, incl. ERTMS						
Examining the demand for transport services (e.g., Transport Market Study)						
Improving infrastructure use						
Improving intermodal/multimodal transport						
For other intervention areas, please explain:						

4.26 Do you think that rail freight corridors provide a value-added in supporting international rail freight transport compared to actions undertaken at bilateral level (e.g., agreements), in terms of:

Measure		Moderately effective	Slightly effective	Not effective	Do not know	Please explain, if necessary
Capacity management (allocation and management of train paths, coordination of works)						Differences between corridors
Traffic management						
Coordination of investment planning						
Coordination with and access to terminals						
Providing information about infrastructure and the conditions of its use						
Performance and customer satisfaction monitoring						
Monitoring competition						



4.27 Did the Executive Boards ensure effective coordination between the work of the RFCs and national policies relevant for rail freight transport?

Yes, there was significant coordination	
Yes, there was some coordination	
No, there was no coordination but an exchange of information	
No, there was neither coordination nor an exchange of information	
Do not know	
For other comments, please explain: In the RFC's there is regular exchange of information on national rail freight policies. Member States remain competent for issues of intermodal subsidies or framework for cha possible to coordinate	rging but try where



5	Measures to	r implementing the	e RFCs (Artic	les 9 an	10 10))			
5.1		t are the requirements the wording "descri						•	•
	To a large extent	To a moderate extent	To a small ex	rtent		Not at all	Do n	ot know	Please explain, if necessary
									Content clear. Impact moderate / small.
5.2		nt do you agree with on plan" in Article 9(2			nents	s as regards	the requirer	nent to "pe	eriodically review the
		Options		Fully agr	ee	Partially agree	Do not agree	Do not know	Please explain, if necessary
The r	equirement is sufficiently	clear							'periodically' gives to much space to maneuvre
	•	an up-to-date formal documentat a constantly updated 'corridor de							
imple	ementation measures are I	essary administrative burden as c argely accomplished once the cor ould be more flexibility for subsec	ridor has been						
5.3	To what extend	t have you been invol	ved or consul	lted in th	e pre	eparation of	the transpor	t market st	udies of the RFCs?
	Sufficiently		Insufficiently			Not at al	I	Please	e explain, if necessary
5.4	4 Are you aware of the results of the transport market studies of the RFCs that concern you?								
١	es, to a large extent	Yes, to a moderate extent	Yes, to some e	xtent		No, not at all	Do no	ot know	Please explain, if necessary



5.5 Which of the following purposes should a transport market study of an RFC ideally serve?

Options	To a large extent	To a moderate extent	To a small extent	Not at all	Do not know	Please explain, if necessary
To evaluate the overall growth potential of rail freight transport along the corridor						
To inform infrastructure development, e.g. as regards the need for new infrastructure						
To inform the definition of infrastructure capacity allocated to freight trains (pre-arranged train paths and reserve capacity)						
To provide insights on how to improve the attractiveness of rail freight services for customers						
To provide insights on how to increase the efficiency of planning and operations of rail freight services						
RFC transport market studies do not serve any purpose						
For other options, please specify:						



5.6 To which extent did the transport market studies conducted by the RFC actually fulfil the following purposes?

Options	To a large extent	To a moderate extent	To a small extent	Not at all	Do not know	Please explain, if necessary
To evaluate the overall growth potential of rail freight transport along the corridor						
To inform infrastructure development, e.g. as regards the need for new infrastructure						Decisions nationally taken
To inform the definition of infrastructure capacity allocated to freight trains (pre-arranged train paths and reserve capacity)						
To provide insights on how to improve the attractiveness of rail freight services for customers						
To provide insights on how to increase the efficiency of planning and operations of rail freight services						
RFC transport market studies do not serve any purpose.						
For other options, please specify						

5.7 To what extent have national studies contributed to or used the RFC transport market studies?

Options	To a large extent	To a moderate extent	To a small extent	Not at all	Do not know	Please explain, if necessary
National studies contributed to the RFC study						
The RFC study contributed to national studies						No common view on CBA, no common view on market assesments
For other options, please specify:						



6 Investment and planning (Articles 11 and 12)

6.1	Did the Regulation influence the coordination and investments along the RFCs, to the extent that national investment strategies and plans were aligned with the corridor investment plan where needed?									
	In many cases	In a few cases	s Not	Not at all		Do not know	Please explain, if necessary			
							740m, ERTMS			
6.2	To what extent did the management board remove capacity bottlenecks as identified in the plan for the management of the capacity of freight trains (Article 11(1c))?									
In many cases		In a few cases	s Not	Not at all		Do not know	Please explain, if necessary			
6.3	To what extent does the "deployment plan relating to the interoperable systems along the freight corridor" (Article 11(1b)) provide a value-added over the other plans in this regard (e.g., national implementation plans for TSIs, European Deployment Plan for ERTMS, etc.)?									
	To a large extent	To a moderate extent	To a small extent	Not at all		Do not know	Please explain, if necessary			
							Makes corridor picture clear and coordinated			



10 Performance monitoring

10.1 To what extent does performance monitoring of the RFCs address the following stages of the rail logistics value chain?

Transport and logistics services involving rail are provided in a value chain involving multiple supplier-customer relationships: Infrastructure managers provide rail infrastructure services to railway undertakings (physical infrastructure, infrastructure capacity, traffic management etc.). Railway undertakings in turn use these services (and their own resources) as input to provide rail transport services to their customers, such as combined transport operators, logistic service providers or shippers. Member States provide the framework for all stakeholders in terms of legislation and public financing and, in turn, have an interest in reaching their policy objectives (e.g. gain in economic efficiency, sustainability or safety of the transport sector).

Each of these relationships has different needs in terms of performance and performance monitoring. The Regulation requires the management boards to "monitor the performance of rail freight services on the freight corridor", which would require addressing both the services provided by infrastructure managers and by railway undertakings. Member States and regulatory bodies obviously also have an interesting in monitoring the performance.

Value chain								
Supplier (who is monitored)	Customer	Subject of performance monitoring	To a large extent	To a moderate extent	To a small extent	Not at all	Do not know	Please explain, if necessary
Infrastructure manager	Applicants, in particular railway undertakings	Rail infrastructure services						
Railway undertakings	Buyers of rail transport services	Rail freight transport services						
Infrastructure manager	Member States	Policy objectives						



13 Suggestions and other issues

13.4 Is there any other data or literature that you believe would help us in carrying out this evaluation study? 13.5 Would you be available for an interview to further elaborate on some or all of the issues addressed in this surver questionnaire? YES NO Please provide contact details of (an) potential interview partner(s): [contactperson] Rail Transport Department Ministry of Infrastructure and Water Management Rijnstraat 8 2515 XP The Hague The Netherlands P.O. Box 20901 2500 EX The Hague The Netherlands Tel. +31.70.4561678 Mobile: +31.6.50662760 Fax.: +31.70.3516591 [email contactperson]	13.3	Please explain any other issue you consider to be relevant	
13.5 Would you be available for an interview to further elaborate on some or all of the issues addressed in this survey questionnaire? YES NO Please provide contact details of (an) potential interview partner(s): [contactperson] Rail Transport Department Ministry of Infrastructure and Water Management Rijnstraat 8 2515 XP The Hague The Netherlands P.O. Box 20901 2500 EX The Hague The Netherlands Tel. +31.70.4561678 Mobile: +31.6.50662760 Fax.: +31.70.3516591			
yes NO Please provide contact details of (an) potential interview partner(s): [contactperson] Rail Transport Department Ministry of Infrastructure and Water Management Rijnstraat 8 2515 XP The Hague The Netherlands P.O. Box 20901 2500 EX The Hague The Netherlands Tel. +31.70.4561678 Mobile: +31.6.50662760 Fax.: +31.70.3516591	13.4	Is there any other data or literature that you believe would help us in carrying out t	his evaluation study?
yes NO Please provide contact details of (an) potential interview partner(s): [contactperson] Rail Transport Department Ministry of Infrastructure and Water Management Rijnstraat 8 2515 XP The Hague The Netherlands P.O. Box 20901 2500 EX The Hague The Netherlands Tel. +31.70.4561678 Mobile: +31.6.50662760 Fax.: +31.70.3516591			
Please provide contact details of (an) potential interview partner(s): [contactperson] Rail Transport Department Ministry of Infrastructure and Water Management Rijnstraat 8 2515 XP The Hague The Netherlands P.O. Box 20901 2500 EX The Hague The Netherlands Tel. +31.70.4561678 Mobile: +31.6.50662760 Fax.: +31.70.3516591	13.5		ne issues addressed in this survey
Please provide contact details of (an) potential interview partner(s): [contactperson]	YES		
[contactperson] Rail Transport Department Ministry of Infrastructure and Water Management Rijnstraat 8 2515 XP The Hague The Netherlands P.O. Box 20901 2500 EX The Hague The Netherlands Tel. +31.70.4561678 Mobile: +31.6.50662760 Fax.: +31.70.3516591	NO		
	[con Rail Mini Rijn P.O.	Transport Department stry of Infrastructure and Water Management straat 8 2515 XP The Hague The Netherlands Box 20901 2500 EX The Hague The Netherlands -31.70.4561678 Mobile: +31.6.50662760 +31.70.3516591	



If you have would like to address or focus on particular issues, please specify:

Thank you for your participation